



September 11, 2020

Hello Reutlinger Friends and Family,

The strategies to manage the spread of the coronavirus in our communities continue. The on-going restrictions related to visitation and personal contact with friends and loved ones is definitely waring on everyone without much of a change in the foreseeable future. Outside visitation has been expanded in some locations based upon regulatory guidelines so please reach out to your individual community for specific guidance. California as a whole is improving on its COVID-19 positivity rate, which is great; however some counties remain at higher rates, which affects our senior communities. Within The Reutlinger Community, there have been two new resident cases this past week and those residents are in isolation. Our teams of dedicated employees continue to provide care and support to our residents while following the required guidelines and protocols provided by the CDC, California Department of Health Services and the Department of Social Services. The dedication of our Health Care Heroes is admirable given the challenges they manage each day. We continue to enforce social distancing, strong infection control protocols, and screening employees for COVID-19 symptoms, eliminating large group gatherings and being mindful of the socialization needs of our residents.

The Reutlinger Community leadership continues to provide training and education to all employees on safety protocol to minimize the virus spread both at work and at home. We count on CDC and CDPH to provide us with the most current strategies to reduce the spread of the virus. We anticipate increased frequency of staff testing beginning soon and we have adequate PPE (Personal Protective Equipment) for our

team members as well. We continue to receive high marks from our community Infection Prevention surveys, which have confirmed that we are meeting the performance expectations to minimize the spread of the virus.

As we have done since the pandemic began, we are committed to notifying residents, staff, and primary resident representatives if and when a resident or staff member tests positive for COVID-19. No names will be provided.

We encourage you to access The Reutlinger Community website at rcjl.org for the most up-to-date organization information. Also, CDC.gov is an excellent website to find the latest expert insights.

Thank you for your support and understanding as we continue to navigate through this challenging time.

Eskaton Management