



October 30, 2020

Dear Reutlinger Friends and Family,

At the end of the eighth month, it seems a good time to reflect on where we were on March 1<sup>st</sup> and where we are now at the end of October. Below is a summary overview of all Eskaton owned and managed communities.

Eskaton created a Task Force with our community partners early during the first week of March and dedicated a staff member to address the rapidly changing guidance as the CDC and the California Department of Public Health continued to learn about the characteristics of COVID-19. As the pandemic continued, Eskaton Care Center Fair Oaks opened a dedicated unit in late April designed specifically to meet the need for nursing and rehabilitation for patients with COVID-19.

We had very few positive cases for staff and residents throughout the spring months and like the rest of the country, many of us believed the virus would be over with the onset of summer. However, as the state's positivity rate surged beginning in June/July, Eskaton owned and managed communities also experienced a surge in positive cases. Additionally, infection control and prevention guidance was changing almost daily from March to August, along with requirements for continued restrictions and limitations to prevent spread of the virus.

California's positivity rate is currently at 3% and has been rising slowly. Eskaton has had a total of 6 staff and 3 residents who tested positive for COVID-19 in 8 different communities in October, with 7 of those cases in the past 2 weeks. Communities still in their 10-day isolation period include Eskaton Care Center Manzanita, Eskaton Care Center Greenhaven, Eskaton Village Care Center Carmichael, and Eskaton Village Grass Valley. **The Reutlinger Community does not have any positive cases within the 10-day window.** As always, we are committed

to notifying residents, staff, and primary resident representatives if and when a resident or staff member tests positive for COVID-19.

We have not let down on our mitigation strategies to minimize exposure and spread, and continue to follow the directives/recommendations from the experts, which include:

- Social distancing and masking
- Diligent infection prevention, hand hygiene, and appropriate use of PPE
- Screening employees for symptoms of COVID-19
- No large congregate gatherings
- Visitation limitations as directed by regulatory agencies

As we brace for this new surge in California and in many other states, we are proud of the work our dedicated Healthcare Heroes are doing each day. We are also extremely grateful for the support and understanding of our residents and their friends and family during this unprecedented time. ***THANK YOU!***